




To: Jonesville City Council
From: Jeffrey M. Gray, City Manager 
Date: August 19, 2025
Re: Supplemental Information – August 20, 2025 Council Meeting

➤ ***The following is additional information regarding item 9.F. on the Council Agenda:***

9. F. VoIP Telephone System

[Action Item]

The City Council budgeted for a Voice Over Internet Protocol (VoIP) phone system to replace the outdated copper-line system that currently serves all City facilities. Staff has received quotes from three providers. The low quote was received from Creek Enterprises, Inc., an IT services provider based in Adrian, MI. Although the equipment quote was slightly higher than their competitors, their ongoing service charges are considerably less. The overall cost of equipment and a three-year service agreement will be approximately \$6,000 less than the next closest quote. Overall costs for equipment and service charges for the three-year term will be just over \$19,000.

The current average monthly bill for City telephone services is just over \$1,000. The new service will cost a little more than \$400 per month, on average. The City expects to see a return on its investment for the equipment in just under 8 months, with ongoing operational savings after payback. I recommend a motion to enter into a three-year agreement for VoIP phone equipment and services for City facilities with Creek Enterprises, Inc. and authorize the City Manager to execute all necessary agreements. *Please refer to the quote from Creek Enterprises, Inc.*

CREEK ENTERPRISE, INC.

638 W Maumee Street, Adrian, 49221
Tel : (517) 266-6773 Fax : (517) 423-7018



Quote To:

City of Jonesville

Quote From:

Creek Enterprise, Inc.
638 W. Maumee Street
Adrian, MI 49221
517-266-6773

Quote # 812025406

Date 7/31/2025

Attention To : Jeff .M & Lenore S.

Item Number	Description	Quantity	UoM	Unit Price	Amount
1	Installion of Hardware	1	Lump	\$1,500.00	\$1,500.00
2	15-8 button phones and 4- ATA Devices for Fax and auto dialer	1	Lump	\$2,936.37	\$2,936.37
3	Mothly cost covers 15 phones, 4 ATA devices, An LTE Device to be used for the waste water treatments auto dialer, as well as 3 year software warranty and a 1 year hardware warranty	12	Lump	\$380.00	\$4,560.00
			One Time Cost		\$4,436.37
			Annual Monthly Cost		\$4,560.00
			Tax (6.0%)		\$0.00
			Shipping		\$0.00
			Quoted Total		
			First Month		\$4,816.37

Comments

Creek Enterprise would assit with the set up of Voip.ms Carrier services. Voip.ms Provides a phone line at 85 cents a line. Calls are rated at \$0.01 a minute. If you wish to have caller ID it is \$0.009 a call. There is also a a monthly fee for 911 at \$1.50. For an example if you made received 100 calls used 200mins with 2 lines. You would pay \$4.5.

Terms & Conditions

Prices are valid for 30 days
Contract term is 3 years